

Tri-County Electric Cooperative, Inc.

Your Touchstone Energy® Partner 

P.O. Box 309
Mt. Vernon, IL 62864

www.tricountycoop.com
618.244.5151

Toll Free 800.244.5151

Fax: 618.244.1496

Pay by Phone: 855.385.9902

Office Hours

7:30 a.m. - 4:30 p.m.
Monday through Friday

(Salem Office closed from
12:00 p.m. - 1:00 p.m. each day)

Board of Directors

President

Greg Vieira - Salem

Vice President

Donnie Laird - Waltonville

Secretary/Treasurer

Sam Phillips - Salem

Tom Beyers - Odin

Phil Carson - Oakdale

Doug Knolhoff - Hoyleton

Larry Manning - Belle Rive

Rick Russell - Richview

Kathy Withers - Mt. Vernon

Mission Statement

To safely provide our member-owners with reliable electric service, superior customer service and practical energy solutions, all at reasonable prices.

Hi-Lites

Hi-Lites is a monthly newsletter published for the members of Tri-County Electric Cooperative.

Call JULIE 811

What is JULIE?

JULIE stands for **Joint Utility Locating Information for Excavators**.

JULIE Inc. provides Illinois excavators and underground utility owners with a continuously improving, one-call message handling and delivery service, committed to protecting underground utilities and the safety of people working or living near them.

JULIE neither owns nor marks any underground lines.

JULIE's Call Center agents process locate requests 24 hours a day, 365 days per year.

When to Notify JULIE

You may be surprised by what's buried in your yard. That's because many electric, gas, water, sewer and telecommunications companies are delivering utility services underground.

State law requires you to notify JULIE at least two business days (excludes weekends and holidays) before any digging project, regardless of the project size or depth. Even if you

are digging in the same location as a previous project, notify JULIE. This is a free service.

There are two convenient ways to reach JULIE. Both the call and service is free.

Click Before You Dig

To learn more about submitting your JULIE e-request online, visit Illinois' JULIE site: www.illinois1call.com.

Call Before You Dig

8-1-1 is the nationwide toll-free number for locate services.

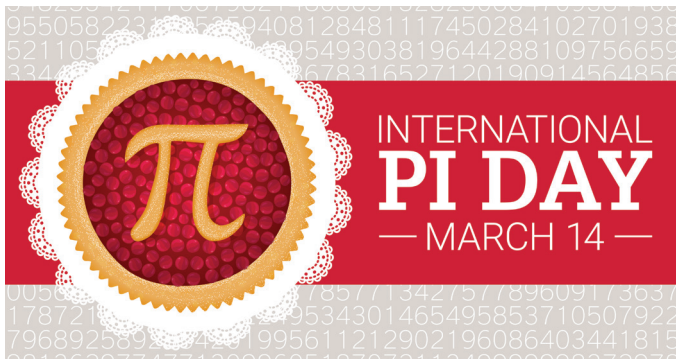
As a reminder, member utility companies are only required to mark the underground lines that they own, not privately installed or owned lines.

EVERY DIG COUNTS!

Fewer than half of Americans believe they need to call 811 before simple projects like:

- Installing deck or patio
- Planting trees, bushes and shrubs
- Installing a mailbox

2018 CGA Awareness Research  CommonGroundAlliance.com



White Pie by Janette Cates

Ingredients:

Filling Ingredients:

3/4 cup sugar
1/2 cup cake flour
1/8 tsp salt
2 cups milk
1 tsp. vanilla

Meringue Ingredients:

1/4 cup sugar
2 eggs separated

Toppings:

Cool Whip
Pecan pieces

Step 1 - Filling Directions:

Mix 3/4 c. sugar, cake flour, and salt in a double boiler. Slowly stir in 2 c. milk, making a paste at first to avoid lumps, and continuing to pour in rest of milk. Cook in double boiler pan, stirring constantly, over medium heat until it thickens. Remove from heat and add 1 tsp. vanilla. Cover the mixture with plastic wrap touching the surface. Let cool completely.

Note: Janette says, "I cook the filling the night before, refrigerate, and finish step 2 the next day."

Step 2 - Meringue Directions:

Beat 2 egg whites until stiff peaks start to appear. Slowly add 1/4 c. of sugar while continuing to beat. Beat approx. 30 seconds more. Fold the cooled, cooked filling mixture with the meringue. Pour into a baked pie shell. Cover with a thin layer of Cool Whip and sprinkle with the chopped pecans.

Pi Day is celebrated on March 14th (3/14) around the world. Pi is the symbol used in mathematics to represent a constant — the ratio of the circumference of a circle to its diameter — which is approximately 3.14159.

In honor of Pi Day, your Customer Service Representative, Janette Cates, has shared one of her famous pie recipes for you to enjoy!

Days Celebrated in March

Below are just a few days that are celebrated in March. Some of them may surprise you!

03/01	National Pig Day
03/01	Read Across America Day
03/03	National Anthem Day
03/05	Fat Tuesday
03/06	National Dentist's Day
03/06	National Oreo Cookie Day
03/06	Ash Wednesday
03/10	Return of Daylight Savings
03/11	Johnny Appleseed Day
03/11	National Napping Day
03/12	National Girl Scout Day
03/12	National Plant a Flower Day
03/13	National Good Samaritan Day
03/13	National K9 Veterans Day
03/14	National Potato Chip Day
03/14	National Pi Day
03/14	National Children's Craft Day
03/14	National Ag Day
03/15	National Quilting Day
03/15	National Corn Dog Day
03/17	Corned Beef and Cabbage Day
03/17	St. Patrick's Day
03/18	National Sloppy Joe Day
03/26	Epilepsy Awareness Day

Customer Service Representative Janette Cates has been serving your electric cooperative since 1975.





WHEN LIFE IS ON THE LINE, WE'RE IN THE AIR.

Dear Tri-County Electric Cooperative, Inc. Member,

Good News! Tri-County Electric Cooperative has partnered with Air Evac Lifeteam to offer you as a Member the opportunity to join Air Evac Lifeteam's Membership Program at a special "members-only" discounted rate! Membership is now available through an affordable monthly billing plan or at an annual discounted rate.

**Monthly Membership Fees added to your
Tri-County Electric Cooperative Bill**
\$5.00 – per household

**Annual Membership Fees one time annual
payment submitted directly to AEL**
\$65 per household

Protect your family with an AirMedCare Network membership.

If you or a family member experience a life- or limb-threatening emergency, our alliance of air ambulances can provide medical transport—dramatically reducing travel time to an emergency treatment facility.

When you join, you're covered.

Out-of-pocket expenses for emergency air medical transport average \$18,000. But with AMCN membership, you can have peace of mind knowing you'll have no out-of-pocket expenses if flown by an AMCN provider. As an AMCN member, you're covered by over 320 locations across 38 states, including Alaska & Hawaii.

Joining is easy!

Don't wait any longer! Simply complete the enrollment form on the reverse side of this letter and pick the payment option that is best for you.

Do not send any money to Tri-County Electric Cooperative as you will be billed \$5.00 on your current monthly bill. If you select the annual membership fee mail the completed enrollment form with payment to: AirMedCare Network, PO Box 948, West Plains, MO 65775.

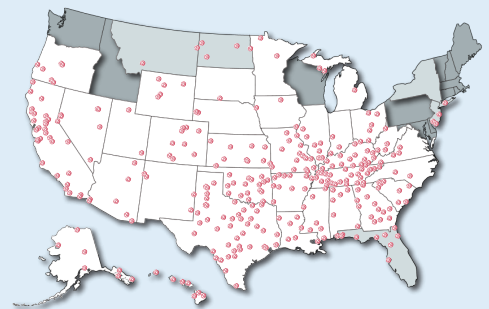
It's that easy! If you have additional questions about Air Evac Lifeteam's Membership Program, please contact me.

Sincerely,

Membership Sales Manager
417-274-3402 • Becky.Phillips@AirMedCareNetwork.com
www.AMCNRep.com/Becky-Phillips



**PROTECT YOUR FAMILY WITH AN
AIRMEDCARE NETWORK MEMBERSHIP.**



America's largest air medical membership network

Over 320 locations across 38 states

Join today and save!



ONLINE:

www.AMCNRep.com/Becky-Phillips



MAIL:

Fill out & mail back this application



PHONE:

417-274-3402

*"Had I not been flown by an
AirMedCare Network provider,
I wouldn't be alive today."*

Sarah W., Missouri

MEMBERSHIP REGISTRATION- TRI-COUNTY ELECTRIC COOPERATIVE BILLING PLAN



By applying for membership, I agree to AMCN Terms and Conditions on the bottom of this document.

Account Number (if known):

Initials: **X** Date: ____/____/____

1. Member Contact Information (please print)			Mailing Address		City
Primary First Name	Primary Last Name	Date of Birth / /	State	Zip	County
Home Phone Number ()	Cell Phone Number ()	Home Address (if different than above)			
Don't miss out on important AirMedCare Network news and updates... leave us your e-mail address and stay in the loop!			City	State	Zip
E-mail Address					

2. List Additional Members in Household					
Secondary First Name	Secondary Last Name	Date of Birth / /	First Name	Last Name	Date of Birth / /
First Name	Last Name	Date of Birth / /	First Name	Last Name	Date of Birth / /

3. Choose Your Membership and Billing Option																	
<input type="checkbox"/> Monthly Membership Payment Option - Tri-County Electric Cooperative Billing Plan <p>The price for an AMCN household membership will be \$5.00 per month Please mail monthly enrollments to: Tri-County Electric Cooperative 3906 Broadway St. Mt Vernon, IL 62864.</p> <ul style="list-style-type: none"> A member's membership will be effective 15 calendar days after receipt by Tri-County Electric Cooperative of the member's first monthly Membership fee and will continue thereafter as long as monthly Membership fees are paid, but will terminate automatically without notice if no monthly Membership fee is received by AMCN from member for a 60 calendar day period. A member may discontinue their AMCN membership at anytime by signing a discontinuation notice (as provided by AMCN). Tri-County Electric Cooperative and AMCN are not affiliated. Tri-County Electric Cooperative is not responsible for any of AMCN's acts or omissions, and AMCN is not responsible for any of Tri-County Electric Cooperative's acts or omissions. All AMCN membership relationships are directly between AMCN and its members. <p>By signing this authorization I agree to the terms stated above and acknowledge that I authorized to have the additional \$5.00 AMCN fees added to my residential account. I also understand that I will communicate directly with AirMedCare Network for Membership Member Service.</p> <p>X _____ Member Signature</p> <p>____/____/____ month day year</p>	<input type="checkbox"/> AMCN Annual & Multi-Year Membership Payment Options <table border="0"> <tr> <td><input type="radio"/> 10-Year Membership*</td> <td>Household Cost</td> <td>\$765</td> <td>\$575</td> </tr> <tr> <td><input type="radio"/> 5-Year Membership*</td> <td>Household Cost</td> <td>\$395</td> <td>\$300</td> </tr> <tr> <td><input checked="" type="radio"/> 3-Year Membership* More Members Choose</td> <td>Household Cost</td> <td>\$240</td> <td>\$185</td> </tr> <tr> <td><input type="radio"/> 1-Year Membership</td> <td>Household Cost</td> <td>\$85</td> <td>\$65</td> </tr> </table> <p>*Multi-year memberships are not available in Indiana, California or Alaska</p> <p><input type="checkbox"/> Check or money order made payable to: AirMedCare Network, PO Box 948, West Plains, MO 65775</p> <p><input type="checkbox"/> One Time transfer from checking account or credit card</p> <p>BANK INFORMATION (For automatic transfers from checking account)</p> <p>Name on bank account _____</p> <p>Routing number _____ Account number (please attach a voided check) _____</p> <p>CREDIT CARD INFORMATION</p> <p><input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> </p> <p>Credit Card Number _____ Expires _____ 3 digit code on back of card _____</p> <p>Statement of Authorization I authorize AirMedCare Network to initiate the EFT withdrawal as indicated on this form. If I have elected to pay via credit card, I agree to abide by all terms and conditions of my credit card agreement. If I have elected to pay via EFT, I authorize my financial institution to transfer the amount indicated on the attached voided check to AirMedCare Network. Adjusting entries to correct errors are also authorized. It is agreed that these debits and adjustments will be made electronically and under the rules of the National Automated Clearing House Association (NACHA).</p> <p>X _____ (Signature required for automatic withdrawals and credit card charge authorization)</p> <p>____/____/____ month day year</p>	<input type="radio"/> 10-Year Membership*	Household Cost	\$765	\$575	<input type="radio"/> 5-Year Membership*	Household Cost	\$395	\$300	<input checked="" type="radio"/> 3-Year Membership* More Members Choose	Household Cost	\$240	\$185	<input type="radio"/> 1-Year Membership	Household Cost	\$85	\$65
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For Office Use Only
PLAN CODE
2709

For Office Use Only
PLAN CODE
2710

**Questions? Contact your Local Membership Sales Manager • Join Online at: www.AMCNRep.com/Becky-Phillips
Becky Phillips • 417-274-3402 • Becky.Phillips@AirMedCareNetwork.com**

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TRACK CODE
14344

AirMedCare Network is an alliance of affiliated air ambulance providers* (each a "Company"). An AirMedCare Network membership automatically enrolls you as a member in each Company's membership program. Membership ensures the patient will have no out-of-pocket flight expenses if flown by a Company by providing prepaid protection against a Company's air ambulance costs that are not covered by a member's insurance or other benefits or third party responsibility, subject to the following terms and conditions:

- Patient transport will be to the closest appropriate medical facility for medical conditions that are deemed by AMCN Provider attending medical professionals to be life- or limb-threatening, or that could lead to permanent disability, and which require emergency air ambulance transport. A patient's medical condition, not membership status, will dictate whether or not air transportation is appropriate and required. Under all circumstances, an AMCN Provider retains the sole right and responsibility to determine whether or not a patient is flown.
- AMCN Provider air ambulance services may not be available when requested due to factors beyond its control, such as use of the appropriate aircraft by another patient or other circumstances governed by operational requirements or restrictions including, but not limited to, equipment manufacturer limitations, governmental regulations, maintenance requirements, patient condition, age or size, or weather conditions. FAA

AMCN Membership Terms and Conditions

restrictions prohibit most AMCN Provider aircraft from flying in inclement weather conditions. The primary determinant of whether to accept a flight is always the safety of the patient and medical flight crews. Emergent ground ambulance transport of a member by an AMCN Provider will be covered under the same terms and conditions.

- Members who have insurance or other benefits, or third party responsibility claims, that cover the cost of ambulance services are financially liable for the cost of AMCN Provider services up to the limit of any such available coverage. In return for payment of the membership fee, the AMCN Provider will consider its air ambulance costs that are not covered by any insurance, benefits or third party responsibility available to the member to have been fully prepaid. The AMCN Provider reserves the right to bill directly any appropriate insurance, benefits provider or third party for services rendered, and members authorize their insurers, benefits providers and responsible third parties to pay any covered amounts directly to the AMCN Provider. Members agree to remit to the AMCN Provider any payment received from insurance or benefit providers or any third party for air medical services provided by the AMCN Provider, not to exceed regular charges. Neither the Company nor AirMedCare Network is an insurance company. Membership is not an insurance policy and cannot be considered as a secondary insurance coverage or a supplement to any insurance coverage. Neither the Company

nor AirMedCare Network will be responsible for payment for services provided by another ambulance service.

- Membership starts 15+ days after the Company receives a complete application with full payment; however, the waiting period will be waived for unforeseen events occurring during such time. Members must be natural persons. Memberships are non-refundable and non-transferable.
- Some state laws prohibit Medicaid beneficiaries from being offered membership or being accepted into membership programs. By applying, members certify to the Company that they are not Medicaid beneficiaries.
- These terms and conditions supersede all previous terms and conditions between a member and the Company or AirMedCare Network, including any other writings, or verbal representations, relating to the terms and conditions of membership.

*Air Evac EMS, Inc. / Guardian Flight LLC / Med-Trans Corporation / REACH Air Medical Services, LLC — These terms and conditions apply to all AirMedCare Network participating provider membership programs, regardless of which participating provider transports you.

†In Nebraska, waiting periods are not allowed; however, a member cannot purchase a membership at the time of transport.