Your Touchstone Energy® Cooperative K



November 2018

Contents

 9-Year Safety Milestone 	1
• Cooperative Employees	
• Mascot Pecans in Stock	
• New Employees	
Hurricane Relief	

P.O. Box 309 Mt. Vernon, IL 62864 www.tricountycoop.com 618.244.5151 Toll Free 800.244.5151 Fax: 618.244.1496 Pay by Phone: 855.385.9902

Office Hours

7:30 a.m. to 4:30 p.m. Monday through Friday (Salem Office closed from noon-1:00 p.m. each day)

Board of Directors

President Greg Vieira - Salem Vice President Donnie Laird - Waltonville Secretary/Treasurer Sam Phillips - Salem

Tom Beyers - Odin Phil Carson - Oakdale Doug Knolhoff - Hoyleton Larry Manning - Belle Rive Rick Russell - Richview Kathy Withers - Mt. Vernon

Mission Statement

To safely provide our memberowners with reliable electric service, superior customer service, and practical energy solutions, all at reasonable prices.

9-Year Safety Milestone Reached!

Marcia Scott, General Manager

Along with Tri-County Electric Cooperative's Board of Directors, I wish to congratulate and commend the cooperative employees on reaching another significant milestone in working safely. They have worked 9 years without a lost-time accident by a full-time Tri-County Electric Cooperative employee. This is a major accomplishment and we thank the cooperative employees for their dedication to working safely.

Electrical safety is of utmost importance here at the Cooperative. That is why our employees are required to attend regular safety meetings and our linemen have extensive training before they are allowed to work on electric lines. We know how dangerous electricity can be, so we stress safety for

both our employees and the public.

All of the Cooperative employees have one goal - to provide safe, reliable, electric service to our members.

Our employees must be ready to respond when our members need them. Employees that restore your power do so because they know that without their commitment, many of the conveniences that we have come to expect heating, air conditioning, hot and cold food, lights, computers, television - wouldn't be possible.

I would like to take a moment to thank all of the employees and directors of Tri-County Electric Cooperative for their dedication to safety and for their commitment to 'keep the lights on'.



2018 Tri-County Electric Cooperative Board of Directors (Back, from left) Rick Russell, Greg Vieira (President), Tom Beyers, Doug Knolhoff, and Donnie Laird (Vice President) (Front, from left) Sam Phillips (Secretary/Treasurer), Phil Carson, Larry Manning and Kathy Withers



Your Cooperative full-time employees have remained dedicated to achieving **9** years without any lost-time accidents! Your Board of Directors have encouraged the importance of various safety programs and proper safety equipment required to maintain this level of safety. We extend our appreciation to the Board of Directors and the entire membership for encouraging our culture of safety.

Manager's Department



(From Left) General Manager Marcia, Jill, Christine, and Shayna

Engineering Department



(Seated, from left) Director of Engineering Danny and Teresa (Back, from left) Brendan, Jared, Matthew, Christian, and Nick

Office Department



(Seated, from left) Office Manager Tom and Heather (Back, from left) Phyllis, Dana, Janette, Hillary and Richard

Member Services / Building & Grounds



(From left) Director of Member Services/Building and Grounds Lynn, Garrett, and Andrew

Operations Department



(From Left) Brent, Brenda, Marty, Supervisor of Operations Kevin, Ben, and Director of Operations Brad



Washington County Linemen (from left) Chris & Brad



Marion County: (from left) Customer Service Representative Cathy & Linemen Chad, Brannon, Justin, Jason, and Shannon



Jefferson County: (from left) Mechanic Marty & Linemen Mark, Skyler, Justin, Jim, Travis, Scott, Greg, Brad, Brent, Kyle, Jerry, John, and Chuck



Shelled Georgia Mascot Brand Pecans are in stock at **Tri-County Electric Cooperative! Currently in stock:**

16 oz. Mammoth Pecan Halves \$9.25 16 oz. Medium Pecan Pieces \$9.00

Nuts available mid-November:

12 oz. English Walnuts 12 oz. Salted Jumbo Cashews \$7.50 4 oz. Pecan Log \$3.50 8 oz. Pecan Caramel Clusters \$6.00 12 oz. Chocolate Pecans \$7.00

Nuts are available, while supplies last, during regular business hours at both office locations of the cooperative.

Engineering Department Welcomes Two Employees



Matthew Bowling



Tri-County Electric Cooperative has the distinct pleasure of welcoming two new employees to your Engineering Department.

Matthew Bowling serves as your Cooperative's Staking Engineer and Brendan McGhee serves as your Cooperative's IT Specialist. Matthew and Brendan have already eagerly begun serving the members of the Cooperative and bring valuable backgrounds and skillsets to the Engineering Brendan McGhee Department.

Cooperative offices will be closed on: November 12th - Veteran's Day November 22nd-23rd - Thanksgiving Have a safe and happy holiday!

Hurricane Florence Relief Crew



Pictured (from left): Greg Joy, Skyler Witges, Jim Persman, and John Shirley

South River EMC in North Carolina experienced a tremendous amount of damage to their electrical system as a result of Hurricane Florence. In true Cooperative fashion, our linemen answered the call to restore power to those affected. We are appreciative of their willingness to assist those in need. The Relief Crew worked in dangerous flooding, extreme heat and extensive rainfall to restore outages. We are grateful that they have returned home safely.

Don't "Fall" for a Scam

If you think you have been contacted by someone impersonating Tri-County **Electric Cooperative:**

- 1. Hang up the phone, or close the door, and call Tri-County Electric Cooperative at (800)244-5151.
- 2. Never call a scammer back at the phone number they give you or use redial on your phone.
- 3. Do not purchase a prepaid card or provide any other form of payment that the caller or visitor is demanding.
- 4. Never give out personal information such as bank account numbers, user names and passwords, credit card numbers or Social Security numbers.
- 5. Delete all suspicious emails that require immediate action to verify or demand personal information.